SOHAG GAIN

AI Automation Engineer | AI Agent Developer

AI Automation Engineer | AI Agent Developer | GoHighLevel Specialist

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PROFESSIONAL SUMMARY

AI Automation Engineer and AI Agent Developer with 100+ projects delivered for 25+ clients. Designs and ships multi-agent assistants, RAG pipelines, CRM and lead-routing workflows, and business automations using n8n, Make.com, Zapier, and GoHighLevel. GoHighLevel-certified and certified in AI Automation & AI Agents, with a BSc in Computer Science & Engineering (CGPA 3.55/4.00). Public portfolio includes conversational agents, knowledge-base systems, AI lead qualification, and document-processing workflows.

Core Competencies: AI Agent Development · Multi-Agent LLM Orchestration · Workflow Automation Architecture · RAG & Knowledge-Base Systems · CRM & Lead-Routing Automation · GoHighLevel Implementation · Prompt & Context Engineering

Open to: Remote/Hybrid Full-Time & Part-Time Roles · AI Automation Engineering · AI Agent Development · AI Engineering · AI Solutions Architecture · GoHighLevel Implementation · Contract Projects

TECHNICAL SKILLS

- **Automation Platforms:** GoHighLevel (sub-accounts, pipelines, funnels, snapshots, white-label builds), n8n (primary orchestration), Make.com, Zapier
- **AI & LLM Engineering:** OpenAI (GPT-4/5), Claude API, Google Gemini, LangChain, RAG, Vector Databases (Pinecone), Multi-Agent Architectures, Agentic AI, Prompt & Context Engineering, Function/Tool Calling
- **Claude Ecosystem:** Claude Code, Claude Cowork, Claude Skills, Claude Projects, Claude Artifacts, Claude Connectors
- **CRM & Business Systems:** HubSpot, GoHighLevel CRM, Lead Routing & Qualification, Lead Generation & Enrichment, SMS/Email Automation, Business Process Automation
- **Programming & APIs:** Python, JavaScript, REST APIs, Webhooks, JSON, OAuth, Git, GitHub
- **Integrations:** Gmail, Google Workspace, Telegram, Slack, Meta/Messenger, Twilio, Airtable, Stripe, Shopify, Apollo.io, Notion

PROFESSIONAL EXPERIENCE

Founder & CEO, AI Smart Galaxy – Dhaka, Bangladesh (Remote clients) Mar 2026 – Present

- Architected and shipped production automation systems and AI agents across n8n, Make.com, Zapier, and GoHighLevel, spanning CRM/lead routing, multi-agent assistants, RAG chatbots, and document-processing pipelines. Selected systems are available as public, reviewable repositories.
- Built multi-agent conversational systems using GPT-5, Claude, and Gemini APIs with persistent conversation memory, contact lookup, and voice-to-action handling across email and calendar workflows
- Designed AI-driven lead-response systems, including speed-to-lead workflows, missed-call text-back, and AI chatbots, to prioritize inbound leads and reduce manual follow-up.
- Packaged a reusable GoHighLevel agency snapshot template designed to reduce a manual setup estimated at about five days to around 15 minutes. This is a design estimate, not an independently measured client result.

Technologies: *n8n, Make.com, Zapier, GoHighLevel, OpenAI API, Claude API, Gemini API, LangChain, Pinecone, Python, JavaScript*

AI Automation Consultant, Freelance / Independent – Remote Dec 2025 – Present

- Advised clients on automation strategy, CRM optimization, and multi-agent AI workflow design, connecting Facebook Lead Ads, HubSpot, Gmail, and Slack into unified pipelines
- Built AI-powered content and support pipelines using Notion, GPT-based drafting, and Buffer to increase client publishing throughput
- Integrated CRM platforms, e-commerce tools (Shopify, Stripe), and productivity apps into unified automation systems for independent clients

- Designed GPT-based support-ticket routing and drafting automation to improve response speed and reduce repetitive manual work

Technologies: *n8n, Zapier, HubSpot, OpenAI API, Gmail API, Shopify, Stripe, Notion, Buffer*

Web Designer & Developer, Fiverr – Dhaka, Bangladesh (Remote/International clients) Feb 2020 – Jun 2022

- Delivered web design and development work for international clients while concurrently completing BSc studies, building the API-integration and system-logic foundation behind current automation and AI agent work
- Translated client business requirements into functional digital solutions while independently managing remote client relationships

Technologies: *HTML/CSS, JavaScript, WordPress, REST APIs*

FEATURED PROJECTS

AI Personal Gmail & Calendar Assistant — n8n + GPT-5 + Whisper + Gmail/Calendar APIs + Telegram

- Multi-agent conversational assistant with separate Gmail and Calendar sub-agents, handling email and calendar actions from text or voice commands, with contact lookup and cross-turn memory

Technologies: *n8n, GPT-5, Whisper, Gmail API, Calendar API, Telegram*

https://github.com/sohaggain/ai-personal-gmail-calendar-assistant-n8n

AI RAG Chatbot & Knowledge Base Automation — n8n + Pinecone + OpenAI/Gemini

- Two linked pipelines: a knowledge-base pipeline that syncs Google Drive documents into Pinecone as embeddings, and a chatbot pipeline running semantic search with memory-enabled RAG responses

Technologies: *n8n, Pinecone, OpenAI, Gemini, Google Drive, Apify*

https://github.com/sohaggain/ai-rag-chatbot-knowledge-base-automation

AI Chatbot — GoHighLevel + Claude API + n8n

- Conversational AI that answers service questions, qualifies leads, and detects booking/complaint intent via structured JSON output, with auto-tagging and human handoff for complex conversations

Technologies: *GoHighLevel, Claude API, n8n*

https://github.com/sohaggain/ghl-ai-chatbot-claude-api
Full portfolio: github.com/sohaggain

CERTIFICATIONS

- GoHighLevel (GHL) Specialist Certification — Automatable, May 2026
- AI Automation & AI Agents — Hablu Programmer, March 2026
- Web Design & Development — LEDP, 2020–2021

EDUCATION

BSc in Computer Science & Engineering — Jamalpur Science & Technology University
Feb 2025 · CGPA 3.55/4.00

RESEARCH

Benchmarking Classical Machine Learning and Transformer Architectures for Bangla–English News Classification: A Large-Scale Unified Evaluation with Morphological Complexity Analysis
BSc Thesis · Submitted May 2025
Compared five classical models, BiLSTM, BERT, and LSTM+BERT across 562,163 Bangla and English news articles (stratified 80/10/10). Quantitative morphology analysis classified 98.8% of Bangla articles as medium-to-high complexity. Test accuracy: BERT, 92.95% / 94.50%; TF-IDF + SVM, 90.95% / 91.03% (Bangla / English).